

## Other Sector (Outsourcing & Technology)

# VFS GLOBAL



As the world's leading outsourcing and technology service specialist, VFS Global embraces technological innovation, including Generative AI, to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its governments, increasing productivity and enabling them to focus entirely on the critical task of assessment. With a responsible approach to technology development, adoption and integration, the company prioritizes ethical practices and sustainability while serving as a trusted partner to **69 governments**. Operating **3469 Application Centres** in **153 countries**, VFS Global has efficiently processed more than **297 million applications** since 2001 and over **141.49 million biometric enrolments** since 2007.

VFS Global South Africa is a commercial company, working in partnership for the DHA, to provide support services to people applying for a visa to enter Department of Home Affairs. VFS Global manages Visa Application Centre for the DHA, where you should submit your completed visa application form, supporting documents and biometric data. VFS Global also provides a range of services to make applying for a visa as simple and quick as possible. These services include: Courier Service and SMS Service.

In South Africa, we started our initial journey in 2005 and we have our Visa Application Centres in Bloemfontein, Cape Town, Durban, George, Johannesburg, Kimberley, Nelspruit, Polokwane, Port Elizabeth, Pretoria and Rustenburg. Our vision is to lead and set the standard in the visa and consular services industry, through innovation, technology and customer service excellence. VFS Global employs highly trained and dedicated staff. Currently, we have around 375 employees on our payroll. We are an employee-centric organisation, creating meaningful work opportunities and fostering successful careers in a diverse and inclusive workplace.

Mr. Viswanathan is the Head of Sub-Saharan Africa and leads all business operations for VFS Global in this region. In this role, he is responsible for driving strategy, new business development and client relationships. Mr. Viswanathan joined VFS Global in 2007 as Regional Quality Manager for South Asia. Since then, he has grown in the company, successfully leading various challenging roles within the Middle East and Africa. Mr. Viswanathan has been based in Johannesburg, South Africa, since 2016 as the Head of the Sub-Saharan region.

### **VFS GLOBAL**

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### **PRODUCTS & SERVICES:**

- Visa & Passport Solutions
- Document & Identity Services
- Public & Migration Services
- Tourism & Trade Support Services
- Self-Service Kiosk
- Online Language Solutions